

Who is CTAP?

CTAP (Compliance and Technical Assistance Program) consists of several offices within IDEM. CTAP is administered mainly through the Office of Voluntary Compliance, part of the Office of Pollution Prevention and Technical Assistance. Other participants in CTAP include IDEM's Office of Business Relations and Office of Community Relations. CTAP is a team of environmental managers and engineers who are ready to provide confidential technical assistance to businesses and communities.



CTAP Contacts (800) 988-7901

150 West Market Street
Suite 703
Indianapolis, Indiana
46204-2811

Office of Voluntary Compliance
(317) 232-8172

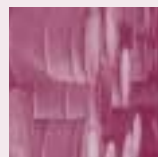
Office of Business &
Legislative Relations
(317) 232-8598

Office of Community Relations
(317) 233-6648

Office of Agricultural Relations
(317) 232-8587

Source Reduction
and Recycling
(317) 233-5431

Pollution Prevention and
Toxic Release Inventory
(317) 233-6661



IDEM-CTAP
150 West Market Street
Suite 703
Indianapolis, Indiana
46204-2811

We've helped
a lot of
Indiana businesses
become
environmentally
compliant.

Unfortunately,
we can't tell you
who they are.



Compliance & Technical Assistance Program

www.state.in.us/idem/ctap

We are CTAP

and we were established to assist Indiana businesses in achieving compliance with environmental regulations.

To help Indiana businesses achieve compliance, CTAP directs early education and outreach efforts to businesses and small communities. These outreach efforts include providing phone and on-site assistance to inquiries, developing compliance manuals and fact sheets, and conducting educational workshops.

Here's what you really need to know - WE DO NOT REPORT BUSINESSES FOR INFRACTIONS. Businesses call us for confidential assistance in meeting state and federal regulations, we will help them, and no other governmental agencies ever find out about it, including the rest of IDEM. In fact, we are bound by Indiana law (IC 13-28-3-4) to maintain confidentiality.

That's why, even though we've helped lots of Indiana businesses such as dry cleaners, vehicle maintenance shops, wood finishers, printers, and auto refinishers, we can't tell you anything about them. That's also why, if anyone asks we can't say you called.

Call us...
and nobody will be the wiser.

Except you, of course. Because we'll give you confidential assistance on how you can make your business environmentally compliant. So you have nothing to lose.

Make the confidential call today
(800) 988-7901

Indiana Code IC 13-28-3-4

The law provides that information concerning inquiries, activities, and documents made available to CTAP staff that identify or describe an individual facility or operation may not be made available for use by other divisions of the department without the consent of the person who made the inquiry, participated in the activity, or provided the document, unless a clear and immediate danger to the public health or environment exists.

Regional contacts



Indianapolis Office
(800) 988-7901

Northern Regional Office
(800) 753-5519 ext. 4879

Northwest Regional Office
(888) 209-8892 ext. 6720

Southern Office
(812) 952-1144

Southwest Regional Office
(888) 672-8323 ext. 2583